## Complaint Details WK/000120122



Comment Message left on a/p

NC04 - Noise Warning Letter DCP 17/05/2015

Comment Warning letter

NC02 - Phone Complainant RSJ 17/05/2015 01:36

Comment Noise on

NC03 - Visit Premises MXE 17/05/2015 03:10

Comment entered compis flat, loud music witnessed, nuisance .. preventing compi from sleeping. warning

ietter served.

9003 - WP Document MXE 19/05/2015 18:48

Comment NS4.DOC

NC04 - Noise Warning Letter MXE 19/05/2015 18:48

Comment NS5.DOC

NC04 - Noise Warning Letter MXE 20/05/2015 15:50

Comment NS5 sent to Mr-

6

9006 - E-Mail DCP 22/05/2015

Comment RE noise from 266 M hill Bway CAFE LOCO.. N10 2QR.htm

9006 - E-Mail DCP 22/05/2015

Comment FW WGE (HC-258001) - HARASSMENT\_ASSAULT BY A LANDLORD RESULTED IN SERIOUS

**INJURIES TO THE TENANT.htm** 

9006 - E-Mail MXE 25/05/2015

Comment incoming email and response.

9006 - E-Mail DCP 01/06/2015

Comment RE noise from 266 M hill Bway CAFE LOCO..N10 2QR.htm

9006 - E-Mail MXE 06/06/2015 Comment incoming email from the club owner

NC02 - Phone Complainant CYB 22/06/2015 01:10 5

Comment Stopped prior to phoning.

NC02 - Phone Compiainant GYR 04/07/2015 02:44

Comment Message left on a/p

NC02 - Phone Complainant MAL 23/08/2015 00:37 2

Comment On

NC02 - Phone Complainant CYB 23/08/2015 01:30 5

Comment Visit

NC03 - Visit Premises CYB 23/08/2015 01:42 10

Comment Moderate music not a SN.

NC02 - Phone Complainant CYB 29/08/2015 00:35 5

Comment Visit

NC03 - Visit Premises CYB 29/08/2015 00:45 15

Comment Visited premises, found noise escaping from Cafe Loco rear fire exit, spoke to owner, showed him,

he will address problem in the week.

NC02 - Phone Complainant CYB 27/09/2015 01:13

Comment Comp declined visit to her address, informed her I will attend and access from rear if possible.

NC02 - Phone Complainant MXE 09/10/2015 23:19

Comment loud music reported. the complainant refused us access to her flat. therfore, its very difficult to

witness nuisance.

NC03 - Visit Premises MXE 10/10/2015 00:18

Comment i visited the area and parked approx 20 yrds away, when we got to about 30 feet away i heard music. as we got nearer to the premises i could hear music, i spok to the owner and advised that he turn down the music. he agreed to do so.

without being in compls flat, i was unable to confirm that it was a noise nuisance. nfa

9003 - WP Document DCP 15/02/2016 11:58 Comment NS3 How to contact Enforcement Response

NC04 - Noise Warning Letter DCP 15/02/2016 12:21

Comment NS5 Noise Warning Letter

9006 - E-Mail DCP 18/02/2016

Comment What does this mean?

9004 - File Attachment DCP 09/11/2016

Comment 00001284 METROPOLITAN (FORMERLY CAFE LOCO).pdf

## Complaint Details WK/000120122



NC02 - Phone Complainant	GYR	09/11/2016 01:36			
Comment Nosie on NC03 - Visit Premises	GYR	09/11/2016 02:02			
Comment No noise during visit		09/11/2010 02.02			
9006 - E-Maii	DCP	02/12/2016			
Comment Metroplitan reference					
NC16 - Licensing Warning Lett Comment NS135 Pre Review N		02/12/2016 10:50			
NC02 - Phone Complainant	GYR	19/01/2017 10:37			
Comment Message left on a/p	O,IX	10/01/2011 10:01			
9004 - File Attachment	CYB	23/01/2017			
Comment Obs sheet					
NC02 - Phone Complainant	CYB	23/01/2017 00:59 23/01/2017 01:15			
NC03 - Visit Premises NC16 - Licensing Warning Lett		26/01/2017 01:15			
Comment NS136.docx	0.15	20/01/2011			
NC04 - Noise Warning Letter	CYB	26/01/2017			
Comment NS5.docx					
NC02 - Phone Complainant Comment Noise on	GYR	29/01/2017 02:26		*	
NC03 - Visit Premises	GYR	29/01/2017 02:46			
Comment Public Address System			music heard in Comp's	bedroom - What made this	
music different from	my eari	ier visit this evening	regarding Socialite Ba	r was that the music was	
clearly coming from	the side	of the premises ins	tead of coming straight	t up (vertically) through the	
			p's bedroom was preve		
sieeping and was in	my opin	ion a statutory nuis	ance - I then spoke to ti nformed her that I had t	he female manager of the	
nuisance and that sh	e needs	ed to reduce music v	olume (which she agre	ed to do) to a level which	
would not disturb an	y reside	ents nearby - I noted	acute noise spikes who	en entrance to bar opened to	
allow access - Also	noted th	at Socialite Bar app	eared to be ciosed - Wi	li need to discuss with my	
management to deci			tion.		
9006 - E-Mail Comment RE METROPOLITAN	DCP	02/02/2017	ID CHIDANCE htm		
NC02 - Phone Complainant	MXE	11/03/2017 03:32	4D GUIDARACE JIMII		
Comment loud music from the			de. anti sociai behaviou	r, men peeing in the street	
very intimidation and	i unplea	sant.			
too late to visit to wi	inose s	dvised compl to cor	ntact licensing regarding	a a review.	
9004 - File Attachment	MXE	12/03/2017	naot noonsing regulant	g 4.00000	
Comment obs sheet this has a			tached. i have upgrade	d this to a notice having	
reviewed the records			n.,		
NC02 - Phone Complainant	MXE	12/03/2017 01:40			
Comment loud music reported.  NC03 - Visit Premises		42/02/2047 04:40			
Comment visited, nuisance wit	MXE	12/03/2017 01:49	l music volume increas	es everytime the front doors	
are opened. SERVE			acia talaliia illalada		
9006 - E-Maii	CYB	13/04/2017			
Comment e-mail from Dallah re		45.55	ADJANIAS (T		
NC41 - Proactive Visit 1	MXE	13/05/2017	12/05/2017		
Comment Please visit to see if	any ISSU	ies re licerising, 500	Daliali e-iliali	₩	
no visit made, too bu	sy. rev	riew notice had beer	n put up by george R.		
NC42 - Proactive Visit 2	CYB	14/05/2017 03:30	13/05/2017	10	
Comment Visit and check licen			nail.		
No untoward activity			00/05/0047	5	
NC43 - Proactive Visit 3 Comment Visit premises.	CYB	21/05/2017 02:00	ZU/U3/ZU I /	3	
No issues noted. cyb					
NC02 - Phone Complainant	CYB	18/06/2017 03:50		5	
Comment Informed no time to v		\$			
9004 - File Attachment	CYB	23/06/2017 19:07		5	
Comment Response from Metro	•			5	
NC02 - Phone Complainant	CYB	24/06/2017 03:55		3	